




From: BlackBerry from Research In Motion Limited <BlackBerry@e.blackberry.com>
Sent: Monday, April 04, 2011 7:30 PM
To: Hanchett, James (DPH)
Subject: BlackBerry Protect - Download Today







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You know that sinking feeling you get when you lose something really important? Well, now you can forget it. BlackBerry® Protect™ is a free application designed to help find your lost BlackBerry® smartphone, and keep the information on it secure. You can back up, lock, locate or wipe your smartphone from wherever you are.¹ With BlackBerry Protect, you stay in control.

How to use BlackBerry Protect.
First, download the free BlackBerry Protect app. Then, simply log into blackberry.com/protect from any computer and you can:²

-  Automatically, wirelessly back up your contacts, calendars, tasks, memos, bookmarks, & text messages.³
-  Track the location of your BlackBerry smartphone.
-  Activate a loud ring tone so you can find your smartphone.
-  Remotely lock your BlackBerry smartphone to protect its contents.
-  Display a message on your home screen to help whoever finds your BlackBerry smartphone get it back to you safely.
-  Remotely wipe all of your data.

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Thank you for choosing BlackBerry services.

The BlackBerry Team at Research In Motion Limited

Pro-V1-02

1. Subject to relevant agreement(s) with RIM regarding BlackBerry Protect, the BlackBerry Protect™ application may not be supported by your airline service provider. It is made available by RIM at no charge to the user, and downloading the application or backing up your data over a wireless network may incur data usage charges depending on your service plan with your airline service provider.

BlackBerry Protect™ requires the following: 1. Activation on any internet-enabled data plan. 2. BlackBerry smartphone with at least 2.0MB of application memory available. 3. BlackBerry Device Software 4.0 or higher. BlackBerry Protect is not available if your BlackBerry smartphone is activated on BlackBerry Enterprise Server or BlackBerry Enterprise Server Express and is not available in all countries.

RIM cannot ensure the remote wipe, remote lock or other functionality of BlackBerry Protect will be successfully performed, as the same service coverage of your airline service provider, the condition of your hardware product, and system resources cannot be known at the time of the request. Location-based services of BlackBerry Protect are not intended or available as an emergency locator system. You are responsible for all activities, including the activities of your authorized user(s) (if applicable), that occur while each powered-on BlackBerry Protect account. Visit www.blackberry.com/protect for details.

2. If your BlackBerry smartphone is off, is not functioning, is out of wireless coverage, or BlackBerry Protect settings have been changed then the listed features will not function.

3. All backups may be deleted by RIM at the time of deletion; you have not performed a backup within the previous six (6) months; or as otherwise indicated in the relevant agreement(s) with RIM regarding BlackBerry Protect.

Research In Motion (RIM) has a long-standing policy of protecting customer privacy; please take a moment to read RIM's Privacy Policy found here.

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